



# Blackburn Vikings Refund Policy

Version	Approved by:	Effective Date	Review Cycle
1	BVBA Committee	14-Feb-2023	2 years

## PURPOSE

This policy explains the stance of the Blackburn Vikings Basketball Association (BVBA) in relation to refunds of registration fees, pre-paid game day fees and other payments made to the Association.

## SCOPE

This policy covers all members of Blackburn Vikings Basketball Association.

## RESPONSIBILITIES

All decisions in relation to refunds are at the discretion of the General Manager and/or Senior Administrator.

## OVERVIEW

Refunds will only be issued in exceptional circumstances, as detailed in this policy, dependent on the competition or program the refund is requested for. All refunds must be requested in writing.

## COMPETITIONS

### ***Junior Domestic (EDJBA/MEBA):***

Refunds will be considered in the following circumstances:

- Withdrawal prior to teams being released.
- Illness/injury where a player misses at least six (6) consecutive weeks. A medical certificate is required and should state the player is unable to participate in basketball for that period of time.
- Relocation of a player more than 20kms from Slater Reserve.

Once teams have been released, refunds will not be considered for:

- change of mind
- disapproval of team, coach or training venue
- conflicting commitments
- Basketball Victoria, EDJBA, MEBA or BVBA sanctions imposed on the player or a parent or associate

BVBA will provide a full refund if a player is unable to be allocated to a team in an appropriate age group or skill level. Please note players are not guaranteed allocation to a particular team, preferred team or a team with requested players.

### Refund Amounts:

All refunds are subject to a \$30 administration fee.

Registration fees will be refunded on a pro-rata basis.



Refunds for EDJBA players will include game fees for any games yet to be played.

Any late fee component will not be refunded.

Fees paid directly to Basketball Victoria (e.g. the Annual Participant Licence fee) are non-refundable.

### ***VJBL (Victorian Junior Basketball League):***

Refunds will only be considered where a player suffers a season ending injury/illness. A medical certificate is required and should state the player is unable to participate in basketball for the remainder of the season.

In the case where a player's injury/illness is not season ending but results in the player being unable to play for at least six (6) consecutive weeks, players will not be required to pay the weekly team sheet fee for that period. A medical certificate detailing the expected period of time the player will not be fit to play basketball will be required.

Fees paid directly to Basketball Victoria (e.g. the Annual Participant Licence fee) are non-refundable.

### ***Senior Domestic:***

Team registration fees are refundable if a team is withdrawn prior to the start of the season. No refunds will be issued after the season has commenced.

Fees paid directly to Basketball Victoria (e.g. the Annual Participant Licence fee) are non-refundable.

## **PROGRAMS**

### ***Development (School of Hoops, High School of Hoops, Girls Got Game)***

Refunds for the BVBA development programs can be applied for as below:

- \$11 per missed session with a medical certificate (for injury/illness)
- relocation of a player more than 20kms from Slater Reserve

No refunds will be given for change of mind.

Fees paid directly to Basketball Victoria are non-refundable.

### ***Holiday Super Camps:***

Refunds can be applied for as below:

- Injury/illness with a medical certificate – 100% (minus the PlayHQ fee) if notified prior to the camp.
- If your circumstances change and you are unable to attend, the following will apply:
  - i. Email notification within 48 hours of the start of the camp – no refund
  - ii. Email notification within 48 hours to 10 days of the start of the camp – 50% minus the PlayHQ fee
  - iii. Email notification within 10+ days of the start of the camp – 100% minus the PlayHQ fee
  - iv. Other circumstances considered on a case-by-case basis

Fees paid directly to Basketball Victoria are non-refundable.